

# TERRENI

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January 16, 2014

The Honorable Jocelyn G. Boyd, Esquire  
Chief Clerk and Administrator  
South Carolina Public Service Commission  
101 Executive Center Drive  
Columbia, SC 29210

RE: Docket No. 2013-168-WS. *Petition of the Office of Regulatory Staff to Request An Order Requiring Tega Cay Water Service, Inc. to Provide Adequate and Proper Service.*

Dear Ms. Boyd:

I am writing on behalf of Tega Cay Water Service, Inc. ("TCWS" or "the Company") to inform the Commission of five sanitary sewer overflows (SSOs) which occurred on January 11 and 12, 2014.

From January 10<sup>th</sup> to January 11<sup>th</sup>, 2014, it rained 2.5 inches based on a nearby rain gauge monitored by NOAA. TCWS was experiencing excessive inflow and infiltration by mid-morning on January 11<sup>th</sup> and a significant overflow began at Wastewater Treatment Plant #2 at approximately 1:30 p.m. Over the course of the day we also discovered three manholes overflowing. The overflows discovered on January 11<sup>th</sup> and their estimated volumes are as follows:

- Wastewater Treatment Plant #2 – 50,000 gallons
- Manhole near 2095 Diamond Head Circle – less than 500 gallons
- Manhole near 2141 Manawa Lane – 1,500 gallons
- Manhole near 1007 Palmyra Drive – 1,000 gallons

The spill at Wastewater Treatment Plant #2 ended around mid-day on January 12<sup>th</sup>. On that day, TCWS learned of another SSO that occurred near 16048 Neptune's Landing. Based on information made available by nearby residents, the overflow volume was estimated at 2,000 gallons.

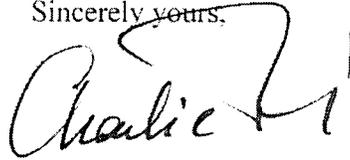
DHEC was notified of the SSOs, a Public Notice was provided to the media, "No Swimming" signs were posted around three coves affected by the spill, and voice reach messages were sent to the customers regarding the spills. The sites were cleaned and lime was applied to sanitize the impacted areas. Water samples were collected daily to monitor the water quality of the lake. Today, DHEC cleared TCWS to remove the No Swimming signs from two of the three affected coves.

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Please know that TCWS regrets the occurrence of these SSOs and is continuing its efforts to prevent recurrences of SSOs in the future. The Company will keep the Commission informed of its efforts.

With best wishes, I am,

Sincerely yours,

A handwritten signature in black ink, appearing to read "Charlie T.", with a stylized flourish at the end.

Charles L.A. Terreni

c: Jeffrey M. Nelson, Esquire  
Shannon B. Hudson, Esquire  
Mr. Richard J. Durham  
Scott Elliott, Esquire